

End of Support Announcement for VQ Conference Manager 3.x

Overview

The operating system that underpins the VQ Conference Manager 3.x platform is called CentOS. The formal end of support for CentOS was 30th June 2024 by the Open Source community that maintains it.

This means that VQ Conference Manager 3.12 was the last major release on the 3.x platform. All further VQ Conference Manager and DMA development will take place on the VQ Conference Manager 4.x platform only.

Please be aware that no new feature work will be performed on 3.12.

As there is a real risk that vulnerabilities are found within the CentOS Operating System and because of the end of support and declining activities of the CentOS community, we strongly advise customers to start planning to migrate to the VQ Conference Manager 4.x platform as soon as possible.

Product migration options

From 31st August 2025, VQ Conference Manager 3.x will no longer be supported by VQ Communications.

The migration to VQ Conference Manager 4.x is included in your VQ Conference Manager subscription. Your 3.x license will be converted by our licensing team to a 4.x license.

How does the migration process work?

The VQ support team will guide you throughout the 3.x to 4.x migration process.

Before migrating your data from 3.x, VQ Support will supply you with a pre-migration playbook that will need to be run as one of the steps during the migration process. Please be aware that 4.x also requires a new Virtual Machine (VM). The VM requirements for 4.x are greater than for 3.x. The 'System Requirements' chapter in our [Release Notes](#) goes into this in greater detail.

In summary, the migration process involves creating a new VM for 4.x, installing 4.x and then copying the system state and data to the new VM from the old VM. Care is needed to ensure that your 3.x instance is in a safe state and will not interfere with your new 4.x instance.

What do I do next?

To start your migration journey, please email support@vqcomms.com. VQ's support team will work with you throughout the entire migration process.

For more information

You can find out more about how the migration process works by watching this [video](#)

If you have any migration questions, please email support@vqcomms.com

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